#### RON, RIN, AND IPEN (ECLOSING - HYBRID) HOW TO RETRIEVE BORROWER DOCUMENTS

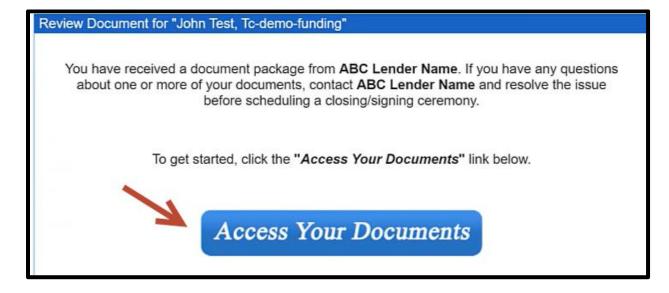
Wholesale • Correspondent • Fulfillment

#### **Email Notification**

**Receive email from LHFS:** Once loan is cleared to close, LHFS will send an email containing a link to access documents.



Access Documents: Click on "Access Your Documents" button.



# RON, RIN, AND IPEN (ECLOSING - HYBRID) HOW TO RETRIEVE BORROWER DOCUMENTS

Wholesale • Correspondent • Fulfillment

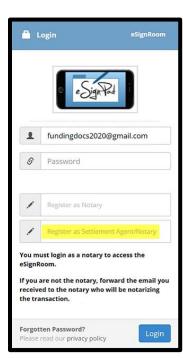
### eRoom - Login or Signup

Sign in or Register: Log into account or select "Register as Settlement Agent/Notary" to access documents.

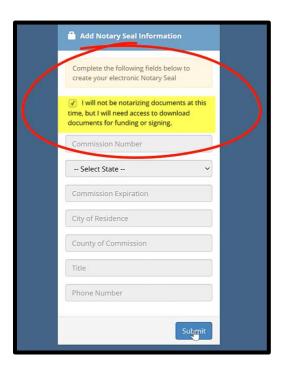
#### https://www.esignroom.com/lhfs

When Registering, make certain to check box containing the following statement and click on "Submit."

"I will not be notarizing documents at this time, but I will need access to download documents for funding or signing.







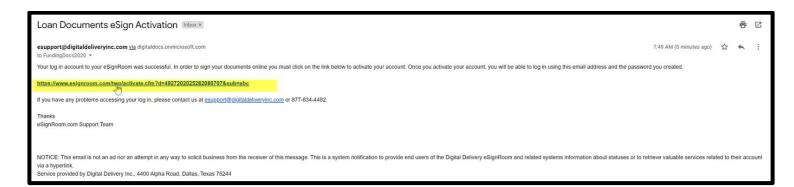
# RON, RIN, AND IPEN (ECLOSING - HYBRID) HOW TO RETRIEVE BORROWER DOCUMENTS

Wholesale • Correspondent • Fulfillment

#### **Successful Account Creation**

**Complete Account Activation:** Return to user email and complete account activation. Open email from "esupport" and click on the activation link sent.





Hit "OK" once the account activation pop up appears. Log in with newly created credentials.







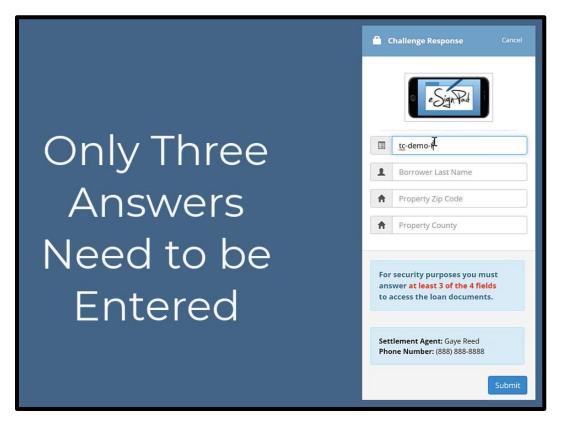
Wholesale • Correspondent • Fulfillment

#### **Retrieve Borrower Documents**

Select "Get Borrower Documents" from the menu bar. A notification will appear, read, and select "OK."



Additional security questions will appear. Complete accordingly.





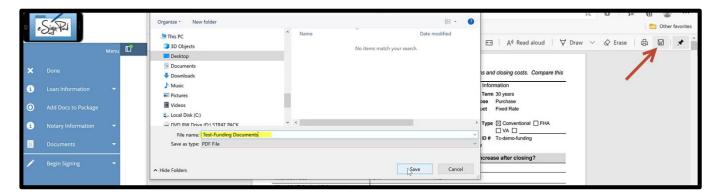
#### Wholesale • Correspondent • Fulfillment

#### **Review Borrower Documents**

Select the print icon to review documents.

Save the documents by selecting the  $\Box$  icon.

Name file and hit "OK."



Sign out once documents have been saved.



### **Empower your Borrower, Close with LHFS!**

Contact us with any questions!

**LHFS Wholesale Website:** 

https://wholesale.lhfs.com/contact-us/

**Digital Delivery Technical Support:** 

esupport@digitaldelivervinc.com

877-834-4482



Equal Housing Opportunity Lender. Please note that all information is provided for informational purposes only, for the exclusive use of licensed mortgage professionals, and not for distribution to the public. This information does not represent an offer or commitment to enter a loan agreement by Land Home Financial Services, Inc. (LHFS). Not all programs are available in all areas and rates and costs stated do not apply to all loans made. LHFS's underwriting underlines and program restrictions apply. Terms and programs listed are subject to change without notice. LHFS only conducts business in approved states. LHFS is an Equal Housing Opportunity Lender. For complete licensing of the http://www.pm/sconsumeraccess.org. Com. NMI S #1796