

BORROWER SUPPORT GUIDE: PAYMENTS, ONLINE ACCESS, & CONTACT INFORMATION

LOAN SERVICING

Loan Servicing Site: <https://lhfs.com/loan-servicing>

- From this page, you can:
 - Look up your loan number
 - View payment address / contact information
 - Access the borrower payment portal

Servicing Contact Information:

Phone:	(800) 672-9470
Email:	LHServicing@LHFS.com
Pay by Phone:	(800) 672-9470
Hours:	Monday – Friday, 8 AM - 5 PM (Pacific Time)

HOW TO LOCATE AND MANAGE YOUR LOAN(S) WITH LHFS

Find Your Loan Number

- You can enter your loan number directly to locate your account.
- If you have more than one loan with LHFS, use the “Find Your Loan Number” tool.
 - Enter the last 5 digits of your Social Security Number (SSN) and the subject property ZIP code.

View Your Loan(s)

- Scroll down to view loan(s) linked to your information.

Access the Payment Portal

- Click “**Manage Loan**” for the loan you want to access.
 - Be sure to always use the “**Manage Loan**” button for each loan so you’re directed to the correct portal — LHFS has two different portals (one for Conventional & Second loans, and one for Government loans).